



Community **Solutions**

creating community capital





## our vision

Enhancing the well-being of people, the sustainability of communities and the development of regions.

## our logo



The crescents of the logo symbolise the respective aspects of the organisation:

**red** – ‘Services’

**blue** – ‘Assets’

**green** – ‘Social Investment’

The symbol can also be seen as three interlocking Cs, the initial letters in the strapline; *Creating Community Capital.*

## our mission our values

Developing and driving the spirit of enterprise, innovation and creativity that delivers practical applications and local solutions to people, communities and regions.

The agreed values of the Board, Management, staff and volunteers are:

- ▶ **Customer Focus:** The ethos and beliefs that underpin customer developed and driven services
- ▶ **Honesty and Integrity:** Honesty and integrity in all we do and say
- ▶ **Diversity and inclusiveness:** diversity and inclusiveness in workplaces, organisations and communities
- ▶ **Community engagement and contribution:** we value the engagement, connection and input from individuals, organisations and communities
- ▶ **Respect and dignity:** Respecting the tradition, heritage and culture of individuals, organisations and communities with which we work



Community Solutions Inc focuses on strengthening six forms of community capital as the foundation for sustainable community development

# our services

individuals are encouraged and assisted to achieve their full potential

## employment and training



### Job Placement Employment and Training (JPET) – ended June 2009

Assistance for young people aged between 15 and 25 who were homeless or at risk of becoming homeless.



### Employment Pathways Program (EPP)

In Hervey Bay and Bundaberg, the *Employment Pathways Program* has assisted 50 mature-aged job seekers return to employment.



### Get Set for Work

An employment and skills development program for disengaged 15 to 17 year olds in the Maryborough and Hervey Bay areas.



### Pathways to the Future

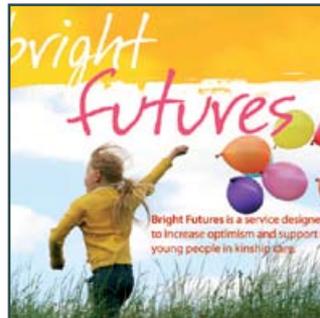
Targeted, individualised assistance for young people transitioning from school or long term unemployment

## community care



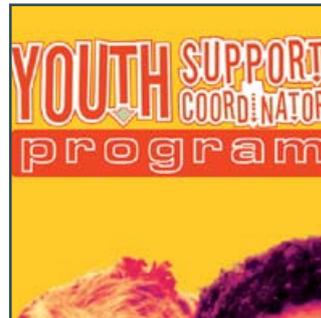
### Changing Places

Assistance in sourcing activities, schools, medical services and other agencies to meet peoples needs.



### Bright Futures

Children aged 8 – 17 years who live in the care of a family member are supported to develop personal optimism and to make positive life choices.



### Youth Support Coordinator Program

Early intervention services to young people at risk of premature disengagement from school.



### Youth Pathways Program

Assists young people to make a successful transition through to Year 12 (or its equivalent) and further education, training or employment.



### Personal Support Program (PSP)

A flexible program catering to Sunshine Coast and Fraser Coast residents experiencing long-term unemployment due to personal barriers.



### Personal Helpers and Mentors Program (PHaMs) Fraser Coast and Gladstone

With the assistance of trained Mentally-ill people can achieve far greater independence and dignity in their everyday lives.



### Community Care

Community Aged Care Packages (CACs)  
Extended Aged Care at Home (EACH) and Extended Aged Care at Home Dementia (EACHD)  
Home and Community Care (HACC)

# community projects



## Grandparents as Parents (GAP)

Assisting carers of young children 60 years of age or more, who are facing their own struggles including low income, health concerns and sometimes the ailing health of terminally ill partners.



## Generations Connect

Assists seniors via two components: a basic skills around mobile phone use, text messaging, and taking photos with a phone; and general use of the internet, emailing, personal shopping, accessing useful websites, uploading photos and online banking.



## Stay Physically Active Project (SPA)

For Sunshine Coast residents aged 60 and over, the *Stay Physically Active* (SPA) project provides a wide selection of low impact physical activities aimed at improving health, developing social networks, increasing nutrition and preventing falls.



## Web E@sy

Development of an 'e-literacy for living' learning resource for adults with poor literacy levels and who require practical assistance to navigate their way around internet sites.



## Management of Public Intoxication Program (MPIP)

Aimed at enhancing safety and reducing intoxication in public places.



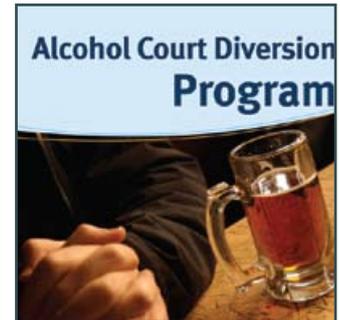
## Party Safe Party Smart

Free interactive information workshop addressing home parties, safe partying strategies and associated issues.



## RaveSafe

Support and advice to patrons of all ages at a wide variety of music festivals and dance events. [www.ravesafeqld.com](http://www.ravesafeqld.com)



## Alcohol Court Diversion Program (ACDP)

The eight-week *Alcohol Court Diversion Program* (ACDP) provides support and guidance for adults and young people who have been charged and plead guilty to alcohol-related offences.



## Toursmart



## Sunshine Coast Visitor Surveys

The Visitor Survey is instrumental in providing Tourism Sunshine Coast with a better understanding of existing markets for the coast



## Out in the Community

resource to assist police with providing high quality community presentations on drug and alcohol issues.



## Virtual Jackpot Phase 2

information regarding the association between the development of gambling behaviours and the socio-cultural and environmental contexts of young people in Queensland.

# community assets

providing local communities, service providers and their clients with an integrated and easily accessible service centre



## Sunshine Coast Community Capital Centre

During 2008-2009, the *Sunshine Coast Community Capital Centre* has been under construction. Developed via the asset development arm of the Community Solutions Group, Community Assets Australia Ltd, this integrated service hub will complement existing community infrastructure.

The centrally-located *Sunshine Coast Community Capital Centre* will bring state, regional and local providers together in a purpose-built service environment, offering the best location for delivering quality client service and support.

Services such as employment and training, sport and recreation, disability support, counselling, personal support and public health will be located at the Centre.

With completion in November 2009, demand for space is strong and confirmed tenants at this stage include Cystic Fibrosis, Australian Sports Commission and the Paul Siem Wellness Centre.

## Paul Siem Wellness Centre

The *Sunshine Coast Community Capital Centre* will also be home to the *Paul Siem Wellness Centre* – a purpose-built area in which individuals and families can access specialised services for issues including domestic violence, mental health, homelessness, alcohol and drug misuse, social isolation and family breakdown.

Available services will include counselling, case management, information and resources, relaxation therapies, referral support and training, meeting and group activity facilities.

Overlooking Lake Kawana, the Centre is adjacent to the \$12 million Lake Kawana Community Centre, providing tenants with immediate access to a large multi-functional, air-conditioned venue with auditorium, meeting and training rooms. Childcare centres, schools and public transport are all just a short walk away, as is the State Government's proposed Sunshine Coast Public Hospital.

With the recent purchase of a key site in Maryborough, there is an intention to further develop the "Community Capital Centre" concept throughout the Group's service footprint. In addition to Maryborough, future Centres are planned for Mackay, Hervey Bay, Rockhampton and Whitsunday regions.

Additional and future Community Asset projects may include safe and affordable housing and alternate education and learning centres.

Local support agencies will also be invited to use the *Paul Siem Wellness Centre* as a central point of service delivery and can be confident that complimentary services, organisations and resources will be immediately available to support individual client needs in the one convenient location.



# social investment

a specialist facilitator of corporate social investment and philanthropic giving to target unmet community needs and maximise individual potential



## Community Capital Foundation

Community Capital Foundation Ltd is a registered charity in the State of Queensland. Donations of \$2 or over are tax deductible. The Foundation aims to be a specialist facilitator of corporate investment and philanthropic giving, with a focus on unique service and asset-development projects which directly benefit individuals, families and communities.

The Foundation will be supported by the specialist service delivery experience of Community Solutions and the asset development and management expertise of Community Assets Australia Ltd.

The Foundation shares the same directors as Community Solutions Inc; providing the benefits of unity of control and strategic direction across the Community Solutions Group. The Board of Directors meet quarterly to discuss Foundation matters and decide on the disbursement of funds.

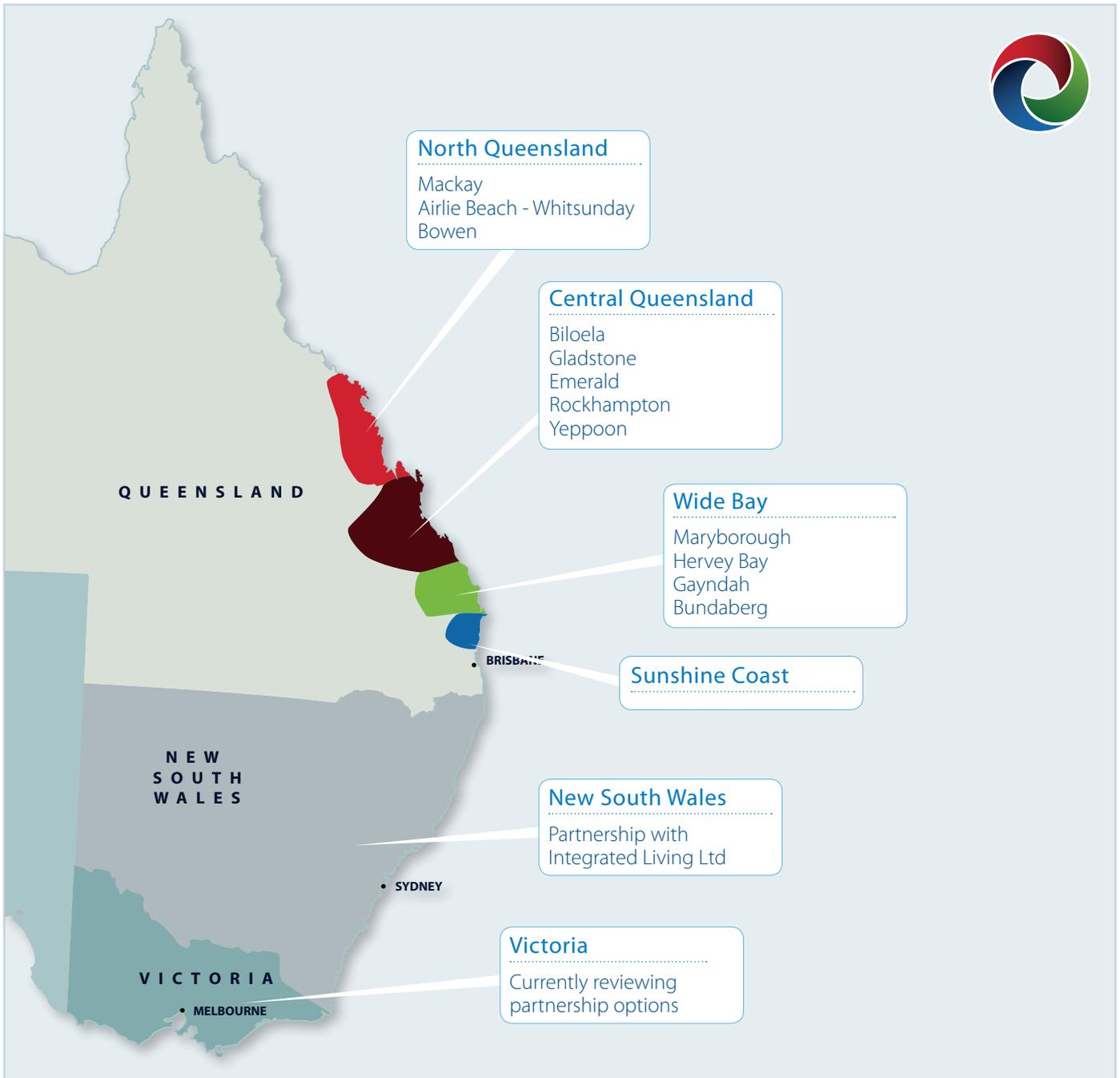
The Foundation is keen to work with the corporate and philanthropic community to develop programs which focus on unique service and asset development projects that provide direct benefit to individuals, families and communities, specifically in regional Queensland.

### The Foundation will be based on the principles of:

- encouraging innovation;
- ensuring sustainability;
- coordinating private, business, government and community resources;
- meeting unmet needs and maximising individual potential;
- involving donors and investors directly (according to preference);
- accountability and transparency– foundation resources are for needs and services, not administration, rent and management and
- focusing on Regional Queensland.

## Scope of activity

Creating Community Capital	Possible Activities
<b>Increasing human capital</b> Focusing on health, education, nutrition, literacy, family and community cohesion, increased training and workplace dynamics to generate productive and innovative workers	<ul style="list-style-type: none"> <li>• Targeted relief for families in the areas of food, shelter, education and employment</li> <li>• Workplace development programs</li> <li>• Targeted support for minority groups or talent through scholarships and professional development</li> </ul>
<b>Improving physical capital</b> Focussing on community assets such as public facilities, efficient transport, high-quality housing and adequate infrastructure	<ul style="list-style-type: none"> <li>• Community Capital Centres (access to integrated service hubs, training, internet cafe/library or other resource facilities)</li> <li>• Client retreats in unique natural setting locations for more intensive case management / counseling /training</li> </ul>
<b>Strengthening economic capital</b> Addressing representative governance, capacity building, collaboration and Partnerships	<ul style="list-style-type: none"> <li>• Community Capital Centres (meeting place and activities for community groups)</li> <li>• Partnership programs</li> <li>• Community sector collaborations</li> </ul>
<b>Multiplying social capital</b> Maximising the use of existing resources, replacing imports with local wares, increasing fair trade and developing community financial institutions	<ul style="list-style-type: none"> <li>• Community Markets</li> <li>• Social Entrepreneur Education</li> <li>• Business Enterprise Centres</li> </ul>
<b>Enhancing cultural capital</b> Paying attention to traditions and values, heritage and place, the arts, diversity and social history	<ul style="list-style-type: none"> <li>• Indigenous Arts and Culture initiatives</li> <li>• Art and Craft education</li> </ul>
<b>Conserving natural capital</b> Encourages living within ecological limits, conserving, enhancing natural resources, using resources sustainably, cleaner production methods, and minimising waste	<ul style="list-style-type: none"> <li>• Support for community conservation / recycling initiatives</li> <li>• Support for sustainable development initiatives</li> <li>• Environmentally sensitive business practices</li> </ul>



Queensland Sites	Employment and Training	Community Care	Community Projects	Community Capital Centres
Sunshine Coast	✓	✓	✓	✓
Maryborough		✓		✓
Hervey Bay	✓	✓	✓	
Gayndah	✓			
Bundaberg	✓	✓		
Biloela	✓			
Gladstone	✓	✓		
Emerald	✓			
Rockhampton	✓	✓	✓	
Yeppoon	✓	✓		
Mackay	✓			
Airlie Beach - Whitsunday				
Bowen	✓			

